

Betty Lau



Betty Lau is the Global Learning Director of Unilever. She leads the Unilever Coaching Service and is responsible for the leadership development of the top 3,000 leaders within the organization, focusing on the design and execution of global leadership development programs. Her team also provides consultation and customized solutions for Unilever's geographical and category talent teams. In addition, her day-to-day role also includes managing the Unilever Learning Center - Four Acres Singapore, a EUR 50M property which opened in 2013.

The Ministry of Manpower within Singapore's government appointed Betty as a member of the Singapore Workforce Development Agency's (WDA) Lifelong Learning Council in October 2014.

Before joining Unilever, Betty worked for Novartis where she spent five years as a Program Director at their headquarters office in Basel, Switzerland. There, she spearheaded the establishment of Novartis China University, Novartis Russia Corporate University, and the CEO-sponsored LEAD program focusing on developing talents in emerging markets. Her desire for hands-on experience brought her to China from 2012 to July 2013, where she was Head of Novartis China University, responsible for leadership development and commercial capabilities building, providing learning programs for 8,000 staff in China.

Prior to joining Novartis in 2007, Betty held the role of Director, Executive Development and External Affairs in HKUST Business School's Executive Education and External Development Office. After ten years in the role, she led her team to achieve a #47 ranking by the Financial Times for Custom Executive Education, the first Asian business school to achieve this prestigious global recognition.

Betty started her career in the Tourism and Cruise industry, where she worked in various roles spanning Human Resources, Advertising, Destination Management, Marketing, and the CEO's Office.